

# **Capability Statement**



# AN INNOVATIVE TEAM -

### **Introducing Recruit Complete**



Recruit Complete is a complete front and back office solution for recruitment businesses. With a full range of tools in a single platform, our software enables a higher-performing workplace, more satisfied customers and increased growth.

With Recruit Complete, all your systems are in one place. Covering all Attraction & Retention, Scheduling & Planning and Payroll & Compliance processes, this platform is all you need to increase efficiency, lower risk and get ahead.

Eliminate payroll error with automated award interpretation, exceed your clients' expectations, easily plan ahead, engage quality candidates and customers, and forget about all those endless spreadsheets. The best bit? You'll save a significant amount of time, stress and risk in the process.

# Proven experience solving complex, common recruitment problems

Here at Recruit Complete, we understand the pressure your business is under, because we have experienced and solved the problems before.

From creating efficiencies in recruitment using automation, AI, to comprehensive employee management and compliance solutions, and taking care of complex back office and payroll requirements, Recruit Complete is proven to perform.

To read more about how we have worked with key clients to ensure significant improvements in their business' performance, go to:

www.recruitcomplete.com/client-profiles.

### **Our capability**

Our team has significant experience in developing accurate, reliable software systems for recruitment, people management and payroll.

Our cloud-based platform combines all front office and back office tools your business needs to succeed. We are confident that we can provide a solution to significantly improve efficiency, accuracy, performance and customer satisfaction for your business.

From attracting and engaging excellent candidates and customers, to planning, managing and calculating even the most complex payroll requirements, Recruit Complete has your system sorted.

### What's different about us?

We're collaborative, innovative and ready to enable high-performing systems across your business. We want you to succeed.

### Our background: Clever software.

Behind Recruit Complete is a passionate team of innovators. Founded on more than 30 years' experience developing industry-leading software, our team is extensively equipped with the expertise to ensure your business succeeds.

**CREATING EFFICIENT & ACCURATE SYSTEMS** 

Our founder understands exactly what it takes to run a successful business, having previously founded a multiple award-winning company in payroll and HR software solutions, supporting clients both nationally and internationally. With proven backgrounds and a highly skilled consulting and development division, we are capable of meeting your unique requirements within Recruit Complete.

Recruit Complete was a partner in the launch of ValidateMyWages in early 2020. ValidateMyWages uses our award interpretation calculator to provide a free tool for anyone, whether employers or employees, to check the accuracy of payslips in line with the complex Australian award system.



# Significantly improving performance across all recruitment & business systems



### **Attraction & Retention |** Find the right people, and keep them

Whether they're your customers, candidates or current employees, you want to attract and hold onto the best people. Recruit Complete helps you do just that – saving time, money and stress in the process.

Integrated CRM, Sales & Billing | Seamless, effective management of your team and sales Applicant Tracking | Easily track candidates and build quality relationships

Permanent & Temporary Recruitment | Flexible workflows to suit all role types & requirements Automated Process & Communications | Increase efficiency with automated workflows Notifications & Dashboard | Up-to-the-minute detail on everything you need to know, always Onboarding & Induction | Set the tone with professional, role-specific induction





### **Scheduling & Planning |** Efficient, accurate and simple processes

Take the stress out of recruiting, onboarding and organising your employees with Recruit Complete. Say goodbye to rostering or planning nightmares for good, whilst saving time and reducing error.

**Calendar & Rostering |** Easily manage schedules with automatic updates

**Time & Attendance** | Proforma timesheets and tablet-based time clock including features like site-based notifications

**Notifications & Dashboard** | Keep updated with upto-the-minute detail and customisable dashboards

## **Payroll |** Eliminate risk with an accurate, reliable and automated system

Stress-free payroll is now a reality. Replace endless spreadsheets and potentially risky processes for a more efficient, accurate and automated system - with compliance covered.

Automated Payroll | Efficient, consistently accurate and stress-free payroll processing Compliant for AU & NZ Legislation | STP compliance, automated TFN declaration updates, payroll tax and rates catered for, and more Fully Date Effective | Accurate and reliable, making risky upgrades a thing of the past Notifications & Dashboard | Receive up-to-theminute detail on everything you need to know



# Solving key recruitment issues across businesses, big and small



**Save time across recruitment processes** Accurate & efficient automated workflows With automated recruitment workflows including assessments and inductions, recruiters can save significant amounts of time when hiring each candidate. Simply define the workflow that suits the role, and let Recruit Complete take care of the hard work.

**Reduce the risk of payroll & billing error** | A reliable, automated process ensures accuracy to avoid potentially damaging or costly mistakes

Any room for error is significantly risky in a payroll system. Recruit Complete's automated award interpretation eliminates the risk of manual error when processing payroll, ensuring that your business is protected from damaging and costly mistakes. An accurate, automated payroll and billing system keeps your business running smoothly, with satisfied staff, clients and customers, always.

**Establish efficiency throughout the business** | All your tools in one place With all front and back office systems combined in a complete, cloud-based platform, the tools your business needs for success are easy to find, easy to use and quick to navigate when anyone needs them.

**Exceed customers' expectations** | Ensuring consistency across your business Combining all people and business management tools in one place, Recruit Complete makes it that much easier to ensure your business operates in line with your vision. By establishing consistent processes, with efficient, accurate and reliable outcomes, enjoy the confidence you're exceeding expectations for more satisfied customers.

# **Enabling high performance** across a range of industries

Recruit Complete is proven to effectively, and significantly, improve recruitment performance for businesses in many different industries. Key industries include, but aren't limited to:

**Blue & White Collar Recruitment** | Making it easier to manage, recruit, schedule and invoice for teams of any size around Australia.

### **Service & Hospitality Recruitment |**

Establishing more efficient recruitment, scheduling, payroll and invoicing processes, and more, to keep staff and suppliers satisfied.

### **Health & Community Care Recruitment |**

Enabling efficient, accurate and reliable hiring, rostering, compliance and payroll systems to eliminate risky mistakes.

Contact us to see how we can help to solve common problems all recruiters, managers and businesses face in your industry.

# Want to learn more or book a free demo? Contact us.

We're looking forward to hearing from you. Whether you'd like to book a demo to see our systems in action, or you have any questions, big or small, we're here to help.

Send us an email or give us a call to see how we can help to significantly improve performance for your business.

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TRANSFORM YOUR SYSTEMS?

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READY